

Article 1 - Definitions

Organizer: The trader who puts together the Trip and offers it - whether or not through a retailer. Also considered as Organizer is the trader who offers the Trip if it only consists of one Travel Service and the Conditions have been declared applicable to it.

Traveler: any person who wishes to conclude an agreement with the Organizer regarding a Trip and any person who has the right to travel under the Agreement;

Travel service: passenger transport, rental of a motor vehicle or motorcycle, accommodation or another tourist service, insofar as these services fall within the definition of Article 7: 500 sub a BW.

Travel service provider: the service provider who carries out part of the Trip, such as auxiliary persons (accommodation providers / carriers / external guides / etc.) Of the Organizer.

Agreement: the agreement including these Terms and Conditions, whereby the Organizer undertakes to the Traveler to provide the Trip.

In writing: in writing or electronically, including by e-mail.

Conditions: these general conditions.

Package travel: a package travel within the meaning of the law.

Travel: a Package Travel or, if the Conditions have been declared applicable to this, a single Travel Service.

Working days: Monday to Friday, with the exception of public holidays recognized in the Netherlands, within working hours (9 am-5pm Dutch time).

Article 2 - Applicability of the conditions

2.1 Package travel

These Conditions apply to all Package Holidays offered by the Organizer or agreed with the Organizer and form an inseparable part thereof.

2.2 Linked travel arrangements

These Conditions can also be declared applicable to Travel Services that are part of a linked travel arrangement. The terms and conditions of the supplier of that Travel Service apply to the Travel Services that have not been agreed with the Organizer.

2.3 Travel services

These terms and conditions can also be declared applicable to stand-alone Travel Services that do not constitute a package tour or linked travel arrangement. Title 7a of Book 7 of the Dutch Civil Code, which contains rules about package travel agreements and linked travel arrangements, does not apply in that case. These Travel Services are not protected in the event of the Organizer's insolvency, unless the offer explicitly states which party provides cover in the event of the Organizer's insolvency.

2.4 Deviating and additional conditions

Deviating and additional conditions must be agreed in writing. Deviating provisions in the individual agreement take precedence over these Conditions.

THE BOOKING

Article 3 - Establishment of the Agreement

3.1 Content of the offer

The offered Trip includes the services and facilities that are explicitly described in the offers and publications of the Organizer. The content of the offer is exclusively determined on the basis of the information provided by or on behalf of the Organizer. Information in publications of Travel Service Providers is not part of the offer, regardless of whether a link to it is included in the offer of the Organizer. The stated travel duration is indicated in whole days, whereby the days of departure and arrival are counted as whole days.

3.2 Non-binding offer

All quotations and offers by the Organizer are without obligation and can, after acceptance, in all cases be revoked by the Organizer until 5 p.m. on the next Working Day without giving reasons. This also applies if the Traveler has received an automatic confirmation of receipt of the booking.

3.3 Establishment of the agreement

The Agreement is concluded by the acceptance by the Traveler of the offer of the Organizer.

3.4 Apparent Errors

Apparent errors in the offer do not bind the Organizer. This concerns the offer of a price, the content of the service offered or other information of which the Traveler, in view of all circumstances, could not reasonably assume that the Organizer intended to explain this. If there is reason to doubt the correctness of the price or information, the Traveler must make inquiries.

3.5 Special wishes

If the Traveler makes certain preferences known before or when entering into the Agreement, rights can only be derived from it if these preferences have been accepted as a special wish through a written commitment from the Organizer to the Traveler that the preference will be granted. The mere mention as preference on travel documents and the booking confirmation is insufficient for this.

3.6 Special Requirements

If the Traveler notifies the Organizer as a "requirement" at the latest when entering into the Agreement, requirements in connection with the medical condition or due to other compelling interests, this applies as a suspensive condition for the conclusion of the Agreement. The Organizer must reject or confirm the "requirement" within a reasonable period of time and ensure that it is met. A period of 7 days is in any case seen as reasonable. If the Organizer rejects the requirement, no Agreement will be concluded. If the Organizer confirms the "requirement", the Agreement is concluded by sending confirmation. If additional costs are associated with the requirements and these are known, the Organizer will make a new offer to the Traveler.

3.7 Confirmation of receipt of the booking

If acceptance by the Traveler takes place electronically, the Organizer will confirm receipt of the acceptance sent by the Traveler.

3.8 Confirmation of the booking

The Organizer will send a booking confirmation immediately after booking the trip, whether or not together with a (down payment) invoice.

3.9 Cancellation by the traveler

A booking of the Trip is final. The Traveler has no right to cancel the Agreement.

3.10 Minors

The Traveler booking the trip must be of legal age. If a minor (<18 years) travels without the persons having custody of the minor, these persons must send a signed declaration of consent within 7 days of the booking. In this case, by way of derogation from paragraph 3 [Formation of the agreement] of this article, the Agreement will only be definitively concluded after receipt of this statement by the Organizer.

3.11 Books for other Travelers & communication

The Traveler who enters into an Agreement on behalf of or for the benefit of one or more other Travelers, is jointly and severally liable for all obligations arising from it. The other Travelers are each responsible for their own part. The confirmation, invoice, travel documents and all other communication will only be sent to the Traveler who makes the booking. The Traveler who books the Trip on behalf of or for the benefit of others is obliged - with the consent of that person - to disclose relevant personal circumstances of those other Travelers that may affect the performance of the Agreement when registering. The Traveler who books the Trip on behalf of or for the benefit of others is obliged to provide those other Travelers with these Conditions and other relevant communications.

INFORMATION

Article 4 - Information provided by the Organizer

4.1 Travel sum

Prices quoted are per person, unless explicitly stated otherwise.

4.2 Information before booking

Before concluding the Agreement, the Organizer provides the completed standard information form (Annex to Directive (EU) 2015/2302) and the other legally required information as stated in Article 7: 502 BW.

4.3 Information by the Organizer when booking or immediately thereafter

When concluding the Agreement or immediately thereafter, the Organizer will provide the Traveler with the Agreement, including the accepted special wishes of the Traveler and

information tailored to the Dutch nationality about the required travel documents (passports, visas, etc.) and any formalities. health area and other legally required information.

4.4 Information by the Organizer for the Trip

In good time before the start of the Trip and at the latest when providing the travel documents, the Traveler will receive extensive information about the booked Trip, including information about the planned departure times, the latest check-in time, the planned stopovers and arrival and, where appropriate, the name of the airline operating the air transport.

4.5 Travel documents

During the entire Trip, the Traveler must have the travel documents necessary for the Trip, such as a passport, visa, vaccination certificates, etc. In view of the great importance of this, the Traveler must provide the general information provided by the Organizer with the relevant check authorities and institutions for applicability, completeness and topicality. The Traveler must verify before booking the trip whether there is sufficient time to obtain the necessary travel documents in connection with the possibly long lead time of an application for travel documents and in particular any required visa. If the Traveler is unable to complete the Trip or cannot complete the Trip due to the lack of valid, complete and correct travel documents, the resulting costs will be entirely for the account of the Traveler.

4.6 Travel documents

The travel documents (transport tickets, vouchers, etc.) will be sent to the Traveler on time and no later than 7 days before departure unless the invoice has not yet been paid in full. If the Traveler has not received the travel documents 5 days before departure, he must immediately inform the Organizer. Final departure times and arrival times are stated in the travel documents.

4.7 Information about insurance

Before the Agreement is concluded, the Organizer will provide the Traveler with information about the possibility of taking out cancellation insurance and travel insurance. The Organizer may require such insurance, provided the Traveler has been notified of this in Writing before the Agreement is concluded.

Article 5 - Information by the Traveler

5.1 Relevant information from the Traveler (s)

Before or at the conclusion of the Agreement, the Traveler who makes the booking provides all information relevant to the Trip about himself and the other Travelers registered by him or her. In particular, this concerns information about the Travelers or the composition of the group if this may affect the health or safety of the Traveler or others during the Trip. If the information provided is incorrect or incomplete, this may result in the Traveler being excluded from participation by the Organizer or the Travel Service Providers. In that case, the Traveler owes the cancellation costs in accordance with Article 9 paragraph 2 [cancellation costs]. Other costs arising from this will also be borne by the Traveler.

5.2 Reduced mobility, pregnant women, unaccompanied minors and illness

Travelers with reduced mobility and their companions, pregnant women, unaccompanied minors and Travelers with an illness that may affect the Trip must report this to the Travel Agent when entering into the Agreement or in any case as soon as possible after the Traveler is aware of this. Organizer in connection with any consequences for the Trip and in particular air transport. These Travelers themselves must verify with the carrier whether a medical certificate is required to be allowed to travel.

BEFORE THE TRIP

Article 6 - Payment

6.1 Deposit

After the conclusion of the Agreement, 20% of the travel sum must be paid within 14 days after receipt of the down payment invoice, with a minimum of € 50 per Traveler. If airline tickets are included, the full amount of the airline tickets plus 20% of the travel sum of the remaining part of the Trip must be paid as a deposit.

6.2 Remaining payment

The remainder of the travel sum must be paid no later than 6 weeks before the start date of the Trip. If the Agreement is concluded within 6 weeks before the start date of the Trip, the full travel sum must be paid by return and in any case before the start of the Trip.

6.3 Default and interest

If the Traveler does not pay within the term stated above or on the invoice, the Traveler will be in default without further notice of default being required and the statutory interest will be due on the outstanding amount from then on.

6.4 Collection costs

The Traveler is obliged to pay the extrajudicial collection costs if the Traveler is ineffectively reminded to pay within a period of fourteen days, starting the day after the reminder has been received, stating the consequences of the non-payment, including the exact collection costs that will be advanced. The extrajudicial collection costs amount to 15% of the amount claimed up to € 2500, 10% on the next € 2500, 5% on the next € 5000 and 1% on the excess, with a minimum of € 40.

6.5 Further consequences of non-payment

If the Traveler is in default, the Organizer can suspend the sending of the travel documents without further notice until full payment has been received. If payment is not made even after a reminder or if payment has not been made before the start of the trip, the Organizer has the right to exclude the Traveler from participation. The obligation to pay remains. Instead of excluding the Traveler from participation, the Organizer can cancel the Agreement and charge the cancellation costs owed to the Traveler. The provisions of this paragraph are without prejudice to other rights of the Organizer.

Article 7 – Substitution

7.1 Terms and Notice

A Traveler can transfer the Trip to another person who meets all the conditions attached to the Trip. The Traveler requests the Organizer no later than 7 days before the start of the Trip, at least with due observance of a reasonable period within which the necessary actions can be performed, to substitute the person. Transfer is only possible insofar as the terms and conditions of the relevant Travel Service Provider permit. If airline tickets are part of the Trip, transfer of airline tickets is generally not possible. Transfer of the entire trip is generally only possible if - at the expense of the Traveler - a new flight ticket is booked.

7.2 Joint and several liability and additional costs

The Traveler and the person taking over the Trip are jointly and severally liable for the payment of the amount due and for any additional fees, surcharges and other costs arising from the substitution, including change costs.

Article 8 - Changes by the Traveler

8.1 Change

The Traveler who has booked the Trip can request the Organizer in Writing to amend the Agreement. The Organizer is not obliged to do this. The Organizer will inform the Traveler of the new travel sum.

If the Traveler agrees to the costs of the change, the new travel sum and change costs are due. If the new travel sum is lower than the original travel sum, the difference will be deducted from the change costs due.

8.2 Adjustment of departure date or number of travelers

A request to change the departure date does not constitute a change, but a cancellation. A reduction in the number of paying passengers is not a change, but a partial cancellation. The cancellation scheme of article 9 paragraph 2 [cancellation costs] applies to this.

Article 9 - Cancellation by the Traveler

9.1 Cancellation

The Traveler can cancel the Agreement at any time before the start of the Trip. Cancellation must be done In Writing. The date on which the Written cancellation is received by the Organizer is the time of cancellation. In case of receipt after 17:00 or outside of Business Days, the following Business Day is considered the date of receipt.

9.2 Cancellation costs

If a flight is included in the Trip, the following amounts are owed upon cancellation by the Traveler: up to and including 56 days before the day of departure:

- a. the cancellation costs of the flight + 20% of the remaining part of the travel sum;
- b. from 55 days up to and including 22 days before the day of departure: the cancellation costs of the flight + 50% of the remaining part of the travel sum;
- c. from 21 days to 7 days before the day of departure: the cancellation costs of the flight + 75% of the remaining part of the travel sum;
- d. from 6 days before departure: 100% of the travel sum.

If no flight is included, the Traveler owes the following amounts:

- a. up to and including 56 days before the day of departure: 20% of the travel sum;
- b. from 55 days up to and including 22 days before the day of departure: 50% of the travel sum;
- c. from 21 days to 7 days before the day of departure: 75% of the travel sum;
- d. from 6 days before departure: 100% of the travel sum.

If the number of persons within a booking is reduced, whereby not all agreed services can be proportionally reduced, the cancellation costs owed are the travel sum minus the actual cost savings. If applicable, income from actual alternative use of the released capacity will be deducted from the cancellation costs.

Article 10 - Price change

10.1 Price Change

The Organizer reserves the right to increase the travel sum with regard to Agreements already entered into up to 20 days before the day of departure as a result of price changes in the costs of fuel or other energy sources and / or taxes or fees not directly in the performance of the Voyage involved third parties. In the Agreement, the Organizer may reserve the right to increase the travel sum with regard to Agreements already entered into up to 20 days before the day of departure on the basis of changes in applicable exchange rates. The price revision method must be known before booking and is part of the Agreement.

10.2 Termination by Traveler

If the increase amounts to more than 8% of the travel sum, the Traveler has the right to terminate the Agreement. In that case, the Traveler is entitled to immediate reimbursement of the amounts paid. The Organizer will set the Traveler a reasonable period within which the Traveler must have made it known In Writing whether he / she will terminate the Agreement. If the Agreement is not terminated within the set term, the price increase will be deemed to have been accepted and the right to termination will lapse.

10.3 Price reduction

If the right to a price increase has been stipulated, the Traveler has the right, where appropriate, to request a price reduction in accordance with the price revision method. An amount of 30 euros in administration costs will be deducted from the amount that the Traveler is entitled to on the basis of the possible price reduction.

Article 11 - Changes by the Organizer

11.1 Changes

The Organizer has the right to unilaterally change the Agreement before the start of the Trip insofar as it concerns non-radical changes. The Traveler will be informed of this in Writing and in a clear manner.

11.2 Major changes

If necessary, the Organizer can drastically change the main characteristics of the Agreement before the start of the Trip. This also includes offering an alternative Journey that is of at least the same quality if reasonably possible. In that case, the Traveler can accept the change or terminate the Agreement without paying cancellation costs.

11.3 Changes to an agreed special wish

If the Organizer cannot meet an agreed special wish of the Traveler, or cannot with reasonable effort, the Organizer may change the Trip in this respect. In that case, the Traveler can accept the change or terminate the Agreement without paying cancellation costs.

11.4 Term

In the event of major changes, the Organizer will set the Traveler a reasonable period within which the Traveler must notify the Organizer in Writing whether he / she will terminate the Agreement. If the Agreement is not terminated within the set period, the change will be deemed to have been accepted and the right to termination will lapse.

11.5 Price reduction

If the change results in a reduction in the quality or costs of the Trip, the Traveler is entitled to an appropriate price reduction.

11.6 Notice

In the event of major changes, the Organizer will immediately inform the Traveler of:

- the changes,
- the reasonable period within which the Traveler must notify the Organizer In Writing of his decision whether the Traveler will terminate the Agreement,
- the consequence that if the Traveler does not respond in time, the change will be considered accepted and the right to termination will lapse.
- if offered, the content of a replacement Trip or the amount of the appropriate price reduction.

11.7 Refund Amounts Paid

If the Traveler terminates the Agreement on the basis of this article and the traveler does not accept a replacement package, the Organizer will refund all amounts paid by or on behalf of the traveler to the Traveler without delay and at the latest within 14 days.

Article 12 - Cancellation by the Organizer

12.1 Cancellation

The Organizer can cancel the Agreement before the start of the trip and refund the Traveler all amounts paid for the Trip without owing any compensation:

a) if the number of registrations is less than the minimum number stated in the Agreement and the Traveler is notified of the cancellation within the period specified in the agreement, but no later than:

- 20 days before the start of the Trip for a Trip of 6 days or more.
- 7 days before the start of the Trip for a Trip of 2 to 6 days.
- 48 hours before the start of the Trip for a Trip of less than 2 days.

b) in the event of force majeure, which is understood to mean unavoidable and extraordinary circumstances.

12.2 Reimbursement of the paid travel sum

In the above cases, the Organizer will repay amounts already received immediately and no later than within 14 days. Costs incurred by the Traveler for services outside the Agreement such as vaccinations, visas, purchase material, insurance and, if not included in the Trip, will not be reimbursed for the flight, tickets, accommodation, etc.

12.3 Termination at the fault of the Traveler

If the Traveler does not meet predetermined participation requirements or if incorrect or incomplete information about experience, skills, physical or mental condition or other relevant subjects is provided by or on behalf of the Traveler, the Organizer has the right to terminate the Agreement. This does not affect other rights of the Organizer.

IMPLEMENTATION OF THE TRIP

Article 13 - Responsibility

13.1 Proper execution of the Trip

The Organizer is responsible for the performance of the Travel Services to which the Agreement relates, regardless of whether these Travel Services are performed by the Organizer itself or by another Travel Service Provider.

13.2 Changes to travel schedule and travel times

The Organizer will inform the Traveler about changes to the itinerary or travel times. If the Organizer is not informed of the place of stay, the Traveler will only be informed at the email address or mobile phone number known to the Organizer.

Article 14 - Conformity & non-conformity

14.1 Compliance

The Organizer must perform the Agreement in accordance with the expectations that the Traveler could reasonably have on the basis of the publications, the Agreement and the circumstances at the travel destinations.

14.2 Traveler obligation to complain

The Traveler will immediately notify the Travel Service Provider and the Organizer in accordance with Article 18 [complaints] of any non-conformity that the Traveler has discovered during the performance of a Travel Service included in the Agreement.

14.3 Solution by the Organizer

The Organizer will ensure that the reported non-conformity is remedied. The non-conformity does not need to be remedied if this is impossible or if it entails disproportionate costs, taking into account the degree of non-conformity and the value of the relevant Travel Services.

14.4 Solution by the Traveler

If the non-conformity is not remedied within a reasonable period set by the Traveler, the Traveler has the option to remedy the non-conformity himself and to request reimbursement of the expenses.

14.5 Alternative journey

If a significant part of the Travel Services cannot be performed as agreed, the Organizer will offer a suitable alternative, at no additional cost to the Traveler. The Traveler is entitled to a price reduction if the alternative is of lower quality. The Traveler can only reject the alternative offered if it is not comparable or the price reduction is insufficient.

14.6 Termination by the Traveler in the event of significant consequences

If the non-conformity has significant consequences for the performance of the Trip and the Organizer has not remedied it within a reasonable period set by the Traveler, the Traveler can cancel the Agreement without paying cancellation costs. If the Agreement also includes transport, the Organizer also provides for immediate repatriation of the Traveler with equivalent transport without additional costs upon termination by the Traveler.

14.7 Price reduction and compensation

In the event of termination under the previous paragraph [termination significant consequences] or in the event that the Agreement is not terminated and no alternatives have been agreed, the Traveler is entitled to an appropriate price reduction and appropriate compensation.

14.8 Conditions for price reduction

If the Traveler is entitled to an appropriate price reduction, this only applies for the period in which there was non-conformity. Under no circumstances is the Traveler entitled to a price reduction insofar as the non-conformity is attributable to the Traveler.

Article 15 - Help and assistance

15.1 Mandatory Assistance

The Organizer will provide the Traveler with immediate help and assistance if the Traveler is in difficulty, in particular by providing good information about medical services, local authorities and consular assistance and assisting the Traveler in using remote communication and finding alternative travel arrangements.

15.2 Costs

The Organizer will charge a reasonable fee for the help and assistance if the difficulties have arisen due to intent or negligence on the part of the Traveler.

LIABILITY

Article 16 Attribution, force majeure and exclusions of liability

16.1 Attribution & Force Majeure

The Traveler is in no case entitled to compensation for damage incurred by the Traveler as a result of non-conformity, insofar as the non-conformity is due to:

- a. the Traveler;
- b. third parties who are not directly involved in the performance of the Agreement and the non-conformity could not be foreseen or prevented;
- c. unavoidable and extraordinary circumstances.

16.2 Liability Exclusion

Any liability of the Organizer for damage is limited to three times the travel sum, unless the damage results from the death or personal injury of the Traveler or the damage is caused by intentional or negligent action by the Organizer.

16.3 Liability exclusion under treaty or EU regulation

If the Organizer can be held liable for any damage, including damage resulting from the death or personal injury of the Traveler, this liability will in any case be limited or excluded to the limits permitted under the relevant international conventions and / or EU Regulations pertaining to individual Travel Services.

16.4 Insured damage

The Organizer is not liable for damage to the Traveler that is covered by insurance, such as healthcare, travel or cancellation insurance.

16.5 Prescription

Any claim by the Traveler to compensation for damage expires two years after the Trip has taken place or if the trip was canceled two years after the planned date of commencement.

16.6 No Accumulation of Fees

If due to the same event compensation or damages are due under international treaties or EU regulations, such as the Regulation on air passenger rights in the event of denied boarding, cancellation or long delay, such compensation or damages will not accumulate with the damages or price reduction under this Agreement. The compensation or damages will be deducted from the compensation or price reduction owed by the Organizer under this Agreement. For the above it does not matter whether the compensation or damages under international treaties or EU regulations are due by the Organizer or a travel service provider engaged by it.

TRAVELER'S OBLIGATIONS

Article 17 - Obligations of the Traveler

17.1 Conduct and follow-up of directions

The Traveler must behave as a reasonably acting Traveler and is obliged to follow all instructions to promote the proper execution of the Trip of the Organizer and the Travel Service Providers.

17.2 Consequences of non-compliance - exclusion from participation

In the event of non-compliance with instructions or in the event that a Traveler causes nuisance, the Organizer or the Travel Service Provider has the right to partially or completely refuse the Traveler further participation in the Trip or Travel Service. In such a case, the Traveler is not entitled to a refund of money. Further costs incurred as a result of this are at the expense and risk of the Traveler.

17.3 Warning

Before proceeding to exclusion from participation, the Traveler is first given an oral or written warning. A warning is not required if this cannot be required of the Organizer or Travel Service Provider given the circumstances of the case, taking into account the behavior of the Traveler, the expected chance of improvement of the behavior, the effect on the Trip and other Travelers, the risk of damage and the safety of Travelers and others.

17.4 Liability of the traveler

The Traveler is liable for damage caused by his behavior, non-compliance with the obligations in this article or damage that must otherwise be attributed to him. The Traveler indemnifies the Organizer against claims from Travel Service Providers or third parties involved in the Trip for damage caused by the Traveler or attributable to him.

17.5 Checking the time of the return journey

The Traveler must verify the exact time of departure no later than 24 hours before the scheduled start of the return journey.

OTHER PROVISIONS

Article 18 - Complaints

18.1 Information

Before the start of the Trip, the Organizer will provide the contact details of the Organizer and, where appropriate, his local representative in case of emergency.

18.2 Report on site

If the Traveler believes that the Trip is being carried out non-compliant, he must report this non-conformity immediately, but in any case during the Trip, to the relevant Travel Service Provider so that he can find a solution. If the Organiser's tour guide is on site, the complaint must also be reported to the tour guide immediately. If there is no tour guide on site, the complaint must also be clearly reported to the Organizer. This notification can be made by [Whatsapp, SMS text message, by telephone or on Working Days under Dutch office hours (9 am-5pm) also by email]. The Organizer will send the Traveler a confirmation of the report via the same medium and by email.

18.3 Communication costs

The costs of the necessary communication with the Organizer will be borne by the Organizer. The Traveler must limit the costs as far as possible by, among other things, making use of internet calling, WhatsApp and email.

18.4 Report an unresolved complaint after returning

All complaints that, according to the Traveler, have not or not been fully remedied or compensated during the Trip, must be submitted to the Organizer in Writing and with reasons within two months after return. The Organizer is obliged to respond with reasons within one month after receipt of the complaint.

18.5 Consequences not or not timely reporting of the non-conformity or complaint

Failure to complain or not to complain in time in accordance with the second paragraph [Report on the spot] of this article may influence the amount of a possible price reduction or compensation, unless the interests of the Organizer have not been harmed by the late complaint. Complaints that are not received on time after return will not be processed, unless this is not reasonable in the circumstances of the case.

Article 19 - Other provisions

19.1 Third party rights

Subordinates, auxiliary persons and other third parties involved in the performance of the Agreement can invoke the provisions of the Agreement and these Conditions (including the liability exclusions) against the Traveler.

19.2 Replacement provisions

If mandatory law prevents the validity of a provision in these Terms and Conditions or if a provision is annulled, that provision will be deemed to have been converted into a valid provision that is as close as possible to the original intention in terms of content and purport.

19.3 Governing Law

The offer, the Agreement and the performance of the Agreement are exclusively governed by Dutch law, unless this is in conflict with mandatory law. Without prejudice to this choice of law, a consumer is entitled to the protection that the mandatory law of the country of residence offers him if the Organizer directs the commercial activities (including advertising) regarding the agreed Trip to the country where the consumer is domiciled, unless the services are not entirely or partially performed in that country.

19.4 Competent court

The Dutch court has exclusive jurisdiction, unless this is contrary to mandatory law.